Buttons 11-13 and 17-27 can be Speed Dial keys or DSS keys. Speed Dial keys are for one-touch dialing of a phone number or PIN Code. DSS keys allow you to see if a line is being used and also gives you the ability to transfer to the given phone by pressing a button instead of dialing the number. The destination for Call Forward (Key 5) is not user-assignable. It must be set through the Telecommunications Department.

Please email **telecom@usouthal.edu** with change requests or use the USA Help Desk by typing **USAHELP** in the address bar of Internet Explorer or Firefox. Please state the phone number, line number you want changed and if you want it changed to a Speed Dial key or a DSS Key.

01. Speakerphone	06. Call Release	11. User Assignable
02. Headset	07. Voicemail	12. User Assignable
03. Mute	08. Service Menu	13. User Assignable
04. Redial	09. Connect	14. Main Line Key
05. Call Forward	10. Hold	

SideCar 17-27. User Assignable
SideCar 28. Shift Button